

Indiana University Health

IU Health and the Transition to Accountable Care

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- IU Health believes that the best way to put health care back onto a path of long-term sustainability is to redesign the care delivery system so that providers are rewarded for the *value* (quality/cost) rather than the *volume* of care they provide.
- Providers should be expected to manage the care of populations with the goal of keeping people healthy and treating illness in the most cost-effective settings.
- The industry short hand for this redesign is "accountable care." In the accountable care model, providers assume some level of responsibility or both the outcomes and the cost of the care they provide to patients.

ACO Key Concepts



- Keep patient well vs. treat patient when sick
- Emphasis on primary and preventive care
- Care management and coordination critical
- Use of evidence-based practice to reduce unnecessary clinical variation and improve quality of outcomes
- Manage utilization to control total cost of care per person
- Providers rewarded for quality and efficiency, not volume of care provided
- Expanded information technology; robust decision support tools

Goal: Prepare IU Health for transition to "accountable care" delivery model

Strategy:

- Identify greatest opportunities to improve quality while reducing total costs of care
- Focus on key care delivery processes that are vital to accountable care success:
 - Expand primary care network and develop medical homes throughout IU Health system
 - Increase efficiency in acute care/inpatient setting by reducing clinical variation
 - Reduce inappropriate and unnecessary utilization of expensive ambulatory services